

DATA PROTECTION OFFICE NEWS

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Contact Details

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Data Protection training

Having received requests for training from several practices, I am planning to deliver some Data Protection training sessions from February. It is of course a requirement for the NHS Digital Data Security & Protection Toolkit for GPs and practice staff to undertake annual Data Protection training:

[Data Security and Protection Toolkit \(dsptoolkit.nhs.uk\)](https://dsptoolkit.nhs.uk)

There are online training sessions from a variety of providers available, but if you would prefer a short F2F session, I am very happy to come out to your practice building/ PCN meeting venue to support you with this.

I will get in touch with PCN managers in due course, or if you want to contact me, please do so via jane.hilldpo@nhs.net or westpennine.lmc@nhs.net or mobile 07951 530 417

Reminder re breach reporting

If a data breach occurs at your practice, you will need to report the incident at the earliest opportunity and certainly within 72 hours, initially via the [Data Security and Protection Toolkit \(dsptoolkit.nhs.uk\)](https://dsptoolkit.nhs.uk). There is a "Report an Incident" tab at the top of the homepage and by completing this section, you will then be advised whether you need to escalate the breach to the Information Commissioner's Office, who, if need be, can be contacted on 0303 123 1113.

As dictated by GDPR Article 34, *“When the personal data breach is likely to result in a high risk to the rights and freedoms of natural persons, the controller shall communicate the personal data breach to the data subject without undue delay.”*

Please remember that the majority of data breaches occur due to human error and for that reason, there will always be data breaches! It would be very unusual for a practice not to have reported an incident via the DSPT in any one year.

If there is a data breach and you wish to discuss it with me, please do not hesitate to contact me on 07951 530 417.

Access to patient records via NHS App

As you will be aware, enabling access en-masse to prospective health data held in GP records has been postponed for the majority of GP practices. Talks continue between the BMA, NHS England and the system suppliers, and hopefully a way forward which addresses all associated risks will be established.

On behalf of NHS England, EMIS have recently circulated dates for forthcoming support webinars, which you may find useful:

Thursday 19th January	13:00	Click here to register	30 mins
Thursday 26th January	13:00	Click here to register	30 mins
Thursday 2nd February	13:00	Click here to register	30 mins
Thursday 9th February	13:00	Click here to register	30 mins
Thursday 16th February	13:00	Click here to register	30 mins
Thursday 23rd February	13:00	Click here to register	30 mins

You may wish to contact NHS England about this programme of work via their dedicated email address: england.nhseimplementation@nhs.net and I am of course happy to discuss any queries/ concerns you have: jane.hilldpo@nhs.net

If you require any further information about any of the above, or any other concerns you jane.hilldpo@nhs.net or westpennine.lmc@nhs.net or mobile 07951 530 417